



February 17, 2014

Jeff Murry
James Craft & Son, Inc.
2780 York Haven Rd.
York Haven PA 17370

RE: Pinnacle Health 7th Floor Ortho Spine Project located at the Alex Grass Medical Science Building

Dear Mr. Murry,

I am writing to thank and commend James Craft & Son, Inc. for the outstanding job you and your team did on the Pinnacle Health 7th Floor Ortho Spine Project located at the Alex Grass Medical Science Building. Your team, led by Shawn Ely, Todd Mundy and you was responsible for the Plumbing and Mechanical scope of work.

The project had a number of challenges including the concurrent construction of the vertical expansion and an owner driven accelerated schedule. Your team was able to quickly adapt to the revised schedule and provide adequate manpower for the successful completion of this project. Your field staff often worked two shifts, 7 days a week in order to meet the desired occupancy date. The coordination efforts that James Craft brought to the project were instrumental in the successful under-slab plumbing installation and minimization of duct clashes within the construction area.

We want you to know that we are very pleased with the quality of service your company provides. We sincerely appreciate your responsiveness and the way you conduct business. We have and we will continue to recommend your company to others because of our satisfaction with your service. We look forward to doing business with you for years to come.

Thank you and congratulations on a job well done.

Sincerely,

REYNOLDS CONSTRUCTION, LLC



Rick Dishong
Sr. Project Manager

RAD:lsc

cc: File